



TROUBLE SHOOTING FOR YOUR SKYLARK ELECTRIC CONCERTINA ATTIC STAIRS

Only applicable if battery backup has been purchased.

If you hear beeping coming from your Skylark electric attic Stairs.

The mains power has been switched off to the stairs and it was working on battery backup. When the battery is running low, it starts beeping to warn you, to get the mains power switched on to the stairs, so that the battery can recharge. When the battery runs out the stairs will stop. You need to keep the stairs open, get up to the attic and check that the mains power is connected to the stairs, also check that the leads are securely in place. Even if the power socket is switched on and leads are in place, and you still hear beeping please try plugging in another device, such as a hair dryer into the power socket to make sure it is working. If all of this fails please contact us at support@skylarkstairs.com

NOTE:

AFTER YOUR SKYLARK HAS BEEN INSTALLED IT IS IMPORTANT YOU MAKE SURE THAT THE MAINS POWER SUPPLY TO YOUR SKYLARK IS SWITCHED ON, THIS MAY SEEM OBVIOUS, BUT YOUR SKYLARK HAS A BATTERY BACK UP AND MAYBE RUNNING ON THAT ALONE, AND IN TIME WILL RUN OUT OF BATTERY POWER, WITH YOUR SKYLARK IN A CLOSED POSITION AND APPEAR NOT TO BE WORKING. THE STAIRS WILL THEN HAVE TO BE LOWERED MANUALLY. TO AVOID THIS HAPPENING ALWAYS MAKE SURE YOUR POWER POINT IS WORKING, SWITCHED TO THE ON POSITION AND POWER ON.

IF ALL OF THE ABOVE FAIL PLEASE CONTACT YOUR SUPPLIER