



## 10 YEAR PARTS WARRANTY TERMS & CONDITIONS

### 10 YEAR PARTS WARRANTY APPLYS

#### **Q: "What does the 10-year parts warranty cover?"**

A: All parts only. Handheld Remote control is not in with this parts warranty and not covered by warranty.

Provided your Skylark electric attic stairs was not damaged through recklessness (i.e. exceeding the max weight etc.) There will be no charge for parts, (except for handheld remote control) there will be a call out charge for the call out if you cannot change the parts yourself.

Parts will be shipped to you, shipping costs will be charged to you and instructions on how to change or fix the part will be supplied, if you fail to be able to change the part yourself then you can request for one of our engineers to come to your location and fix for you, but callout fee will apply. (Callout service applies to Ireland, UK & Germany only, otherwise video instructions will be emailed)

### **Warranty Terms & Conditions**

## **Skylark Electric Attic Stairs warranty terms, conditions and definitions.**

#### ***10-year parts only warranty***

Our 10-year parts only warranty is given as standard with all Skylark fully electric folding attic stairs which we supply.

Handheld Skylark remote control is not part of the parts warranty.

Your warranty certificate must be shown as proof of date purchased to fulfil the parts warranty.

Cost of parts is fully covered, if it is a manufacturing fault, cost of labour or shipping is not covered

Fair usage applies. (As per operational & Safety Instructions)

Damage caused by neglect or misuse may void the warranty.

Call out and labour charges will apply.

Incorrect installation of the attic stairs may void the warranty. (Must be installed following Skylarks installation instructions)

If you have any further questions please contact your supplier.



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